



SOCIAL CARE HEALTH AND WELLBEING SCRUTINY COMMITTEE

2.00 pm THURSDAY, 30 NOVEMBER 2017

COMMITTEE ROOMS A/B - NEATH CIVIC CENTRE

PART 1

1. To receive any declarations of interest from Members
2. To receive the Minutes of the Social Care, Health and Wellbeing Scrutiny Committee held on 2nd November 2017 (*Pages 3 - 10*)
3. To receive the Scrutiny Forward Work Programme 2017/18 and Actions Register (*Pages 11 - 20*)
4. To select appropriate items from the Cabinet Board Agenda for pre-scrutiny (Cabinet Board reports enclosed for Scrutiny Members).
5. Any urgent items (whether public or exempt) at the discretion of the Chairman pursuant to Section 100B (4) (b) of the Local Government Act 1972

S.Phillips
Chief Executive

Civic Centre
Port Talbot

Friday 25th November 2017

Committee Membership:

Chairperson: Councillor L.M.Purcell

**Vice
Chairperson:** Councillor S.E.Freeguard

Councillors: A.Llewelyn, H.C.Clarke, A.P.H.Davies,
C.Galsworthy, H.N.James, J.Miller, S.Paddison,
M.Protheroe, S.H.Reynolds, D.Whitelock and
C.Williams

Notes:

- (1) *If Committee Members or non-Committee Members wish to have relevant items put on the agenda for future meetings, then please notify the Chief Executive/Chair eight days before the meeting.*
- (2) *If non-Committee Members wish to attend for an item of interest, then prior notification needs to be given (by 12.00 noon on the day before the meeting). Non-Committee Members may speak but not vote, or move or second any motion.*
- (3) *For pre scrutiny arrangements, the Chair will normally recommend forthcoming executive items for discussion/challenge. It is also open to Committee Members to request items to be raised - though Members are asked to be selective here in regard to important issues.*
- (4) *The relevant Cabinet Board Members will also be invited to be present at the meeting for Scrutiny/ Consultation purposes.*
- (5) *Would the Scrutiny Committee Members please bring the Cabinet Board papers with them to the meeting.*

SOCIAL CARE HEALTH AND WELLBEING SCRUTINY COMMITTEE

(Committee Rooms A/B - Neath Civic Centre)

Members Present:

2 November 2017

Chairperson: Councillor L.M.Purcell

Councillors: A.Llewelyn, A.P.H.Davies, C.Galsworthy, H.N.James, J.Miller, S.Paddison, S.H.Reynolds and D.Whitelock

Officers In Attendance A.Bradshaw, S.Harvey, J.Hodges, A.Jarrett, I.Oliver, Mrs.A.Thomas, S. Curran, A.Harvey, Ms.M.Selby and Mrs.J.Woodman-Ralph

Cabinet Invitees: Councillors A.R.Lockyer and P.D.Richards

1. **MINUTES OF THE SOCIAL CARE, HEALTH AND WELLBEING SCRUTINY COMMITTEE HELD ON 5TH OCTOBER 17**

The Committee noted the minutes.

2. **SCRUTINY FORWARD WORK PROGRAMME AND ACTIONS REGISTER 2017/18.**

The Committee requested that Adult Safeguarding and Quality Assurance be added to the Forward Work Programme.

The Committee requested that a Task and Finish Group in relation to Direct Payments be undertaken by the Committee.

The Committee then noted the Forward Work Programme.

3. **URGENT ITEM**

Because of the need to deal now with the matter contained within Minute No 3 below, the Chairman agreed that this could be raised at today's meeting as an urgent item pursuant to Section 100B (4) (b) of the Local Government Act 1972.

Reason:

Due to the time element.

3. Urgent Report of the Head of Social Work Services and the Western Bay Programme Director on the Western Bay Health and Social Care Programme Update.

Members asked whether the Multi Agency Placement Support Service (MAPPS) would work in a similar way to the Child and Adolescent Mental Health Service (CAMHS) and if service users could expect to experience the same delays in accessing the service? Officers explained that they are working closely with ABMU to try to resolve the issues with the CAMHS service but that MAPPS is for children who are in the care of the Local Authority only so there should not be the same issues. Officers agreed to submit a report by the end of the financial year detailing what the MAPPS remit is.

Members asked how the progress of the Integrated Autism Service is monitored. It was explained that the reports on the different workstreams would be brought to Committee to assist Members understand the progress. Members enquired if the development work of the Integrated Autism Service included the involvement of Swansea University. It was stated that they have not been involved but confirmed that they would be contacted to discuss potential for future engagement.

The report states that the Western Bay Programme mirrors the footprint of the Health Board and the Committee sought assurance that this did not mean a duplication of work. Officers explained that continuous discussion takes place to ensure that this is not the case and clarified that the Western Bay Programme covers the same demographical area as the Health Board.

Members asked for further information in relation to the mechanisms that are in place for ensuring that decisions are being taken forward locally. It was clarified that all decisions are subject to each Council/Health Board individual scrutiny processes and issues are escalated to the Officer and Cabinet Members representatives on the Regional Board. The Committee wondered what the situation would be in the event that a Local Authority did not agreeing with decisions

taken by partner Authorities .Officers explained that discussion would take place between partners and a compromise and solution agreed.

Members expressed concern at the potential impact on the Western Bay partnership if Bridgend leaves the Western Bay Partnership as is proposed. Officers stated that the Partnership would need to adjust within the parameters of its remaining partners and presently a mapping out exercise is taking place. It was noted that nothing has been confirmed at the moment in relation to the position of Bridgend and that some of the collaborative projects would continue as they are currently.

Members asked for clarification on what the word 'frail' means in the context of the circulated report. Officers agreed that the word 'frail' is used across Adult Services and can mean different things across the service. Officers committed to finding out what the definition is for the purpose of this report and will circulate to Members via email.

The Committee asked what happens after the Step Up/ Step Down Assessment package has finished and after the 6 week period is complete. It was explained that a number of other services are then made available dependant on the need of the service user and after the assessment period is complete.

Third Sector Brokerage was discussed and the Committee queried if this referred service users to community based support. They were informed that a mapping exercise is currently taking place to understand what is available in communities. A Strategic Plan will be brought to the next meeting for Members consideration which will include what is available and where the gaps are of provision. The Chair asked Members to highlight to Officers any organisations that provide support in their ward areas to assist with this mapping out exercise.

The Committee sought assurance on the robustness of the Western Bay Collaborative and asked for further information in relation to the Communication Strategy. Officers explained that communication is challenging between different and separate organisations but agreed that it is essential between partners and essential with service users also. It was explained that Partners meet to discuss concerns and that information

gathering events are held within communities to find out what improvements can be made and what will make a difference. Officers committed to ensuring that Members are kept updated on these events.

Members asked if there was a legal requirement for Neath Port Talbot to participate with the Western Bay Programme. Legal Officers explained that under the Social Services and Well-being (Wales) Act 2014 the Authority has a duty to work collaboratively and to ensure that the costs are to be resourced appropriately. It was highlighted that if the Authority does not fulfil its obligations it could be taken to judicial review. Officers also explained that each partner gains positively out of the collaborative by sharing good and bad practices and information and by working collaboratively financial savings are realised. Members noted the many successful projects that are under the Western Bay Collaborative such as the Adoption Service, Youth Offending Team and the Safeguarding Children Board. Members welcomed the update and hearing about some of the positive work that is being progressed under the Western Bay programme

Following scrutiny it was agreed that the report be noted.

4. **PRE-SCRUTINY**

The Committee scrutinised the following matters:

Cabinet Board Proposals

3.1 Western Bay Commissioning Strategy for Care Homes for Older People 2016-2025

The Committee received the proposed Western Bay Commissioning Strategy for Care Homes for Older People for 2016-2025 as contained within the circulated report.

The Committee initially queried why paragraphs had been omitted in the report before them at this meeting that had been contained within the previous report for their consideration in September 2017 which referred to the closure and new build of residential care homes. Officers explained that in the original report references were made to information that was not for consideration at that meeting in September and had caused

overall confusion so the information was omitted from the report in front of Members at this meeting.

The Committee queried what was meant by 'Quality of Life' as mentioned throughout the circulated report. Officers explained that part of the initial assessment that is carried out by Social Workers of the needs of service users include consideration of their quality of life and it was agreed that this is different for all people. It is used as part of the measure for monitoring purposes and is contained in the regional quality framework guidance which is set across the region.

Members asked what measures monitored whether the workforce was strong and motivated as stated in the circulated report. They learnt that retention and recruitment of staff is a measure; Members noted the difficulties in maintaining a strong workforce and that work is needed to encourage people to work in the sector and that an action plan has been developed to specifically target recruitment as a regional initiative. It was highlighted that presently there is a shortage of specialist care facilities within Neath Port Talbot and work is progressing with private providers to try to resolve this. In addition, there is a piece of work being undertaken locally to explore what service users or families need to contribute to care costs. A report will be brought to a future meeting for Members consideration.

Members agreed that there is a need to consider all alternative ways of delivering care and officers explained that any parties interested in providing models of care or taking over any vacant residential care buildings to provide that care would be considered. Focus is presently on developing a marketing strategy which will include working with social enterprise ventures and Members were pleased to note that discussions are currently taking place with Neath Port Talbot Council for Voluntary Service.

Members queried how the Authority monitors services users whose care is provided via independent living and whether there was any data highlighting the outcomes experienced. Officers explained that presently there are no indicators to capture this data and there is no evidence available to identify what measure could be put in place to capture the data. Also, the majority of service users choose to have their care provided at home to enable them remain independent. Members asked

that this be considered as part of the planned Direct Payments Task & Finish Group.

Members queried the different sub groups which were cited in the Care Homes Commissioning Strategy but did not appear on the Western Bay governance diagram in the earlier item and officers explained that there was a governance arrangement within the Community Services programme within Western Bay and agreed to circulate it.

The Committee enquired if there were any plans to extend the current provision of the Extra Care Sheltered Housing Schemes and were informed that this is currently being looked at and that discussions are taking place with Registered Social Landlords on the number of facilities and the criteria for residents within these extra care settings.

Following scrutiny the Committee were overall in support of the recommendation to be considered at Cabinet Board with the following amendment:

The Commissioning Strategy for Care Homes for Older People 2016-2025 and the local Implementation Plan for Neath Port Talbot Council be approved subject to elements of the implementation plan being brought back retrospectively to Members for their continued information and ongoing monitoring.

3.3 Partnership Agreement for Western Bay Programme Infrastructure

The Committee received the Partnership Agreement for Western Bay Programme Infrastructure as contained within the circulated report.

Officers restated that it is a legal requirement to resource the Western Bay collaborative work otherwise the Council could be legally challenged.

Members asked for an explanation in relation to the increase in the contribution from Neath Port Talbot and queried if this is due to the current economic climate. Officers explained that the increase was due to 1 additional staff post and that overall the

staffing costs have decreased. Neath Port Talbot's contribution is 20% of the overall costs this would cover if any overspend or underspend was incurred..

Following scrutiny the Committee were supportive of the proposals to be considered at Cabinet Board.

CHAIRPERSON

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**Social Care, Health and Wellbeing Scrutiny Committee
Forward Work Programme 2017/18**

Date of Meeting	Agenda Item	Officer
7 September 2017		
5 October 2017	Rota Visits to Care Homes	Stacy Curran, Arlene Harvey.
	Gwella	
2 November 2017	Western Bay Progress and Update Report	Sara Harvey/Nick Jarman
24 th November	SPECIAL Budget Scrutiny Session	

30 November 2017	Adult Services- Priority Measures	Angela Thomas
11 January 2018	Children's Services Staff Survey	Andrew Jarrett
	CSE Presentation	Andrew Jarrett
8 February 2018	Autism Strategy (awaiting information and this will be presented to an earlier meeting at Members' request.)	Andrew Jarrett
	Update on the Implementation Plan (Commissioning Strategy – Western Bay)	Ian Oliver
8 march 2018		
5 April 2018		

26 April 2018		

- UPDATE REPORTS ON LAY ASSESSOR PROGRAMME TO BE BUILT IN AS IT DEVELOPS
- Direct Payments Task and Finish Group
- Adult Safeguarding and Quality Assurance

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Scrutiny - Actions and Referrals Update

Meeting Date	Minuted Action / Referral / Request	Progress Update	Officer	Target / Completion Date	Completed / On-going
7 th Sept 2017	Matters Arising-to make representations to Democratic Services Committee on way forward.	Trial of Actions Register	Stacy Curran	Ongoing	Ongoing
Page 15	Western Bay Reports- Sara Harvey to be contacted to request attendance on Western Bay Reports at a future meeting of the Committee	Western Bay reports to be presented to November Scrutiny Meeting	Stacy Curran	End 2017	Complete
	Add Autism Strategy to FWP	Added to FWP	Stacy Curran		Complete
	Western Bay Youth Justice and Early Intervention Annual Plan 17/18- reoffending rates statistics requested before inception of Western Bay	Circulated to Committee	Stacy Curran	October 2017	Complete
	Western Bay Youth Justice and Early Intervention Annual Plan 17/18. Further information on consultation be included in future reports.	Officers informed of requirement	Stacy Curran	Ongoing	Ongoing

Scrutiny - Actions and Referrals Update

	Western Bay Safeguarding Children Board Annual Report. Members requested that an analysis of NPT children be provided split into LAC/non LAC and those under special guardianship as well as those on the CSE register.	Requested from Officers- to be circulated to Committee upon completion	Stacy Curran	October 2017	Ongoing
	Dedicated presentation of CSE to FWP as well as one day enquiry info	Added to FWP	Stacy Curran	Complete	Complete
Page 16	Performance- Children's The Committee requested that previous figures for caseload per worker be included in the next report for comparison.	Officers informed of requirement for next report	Stacy Curran	Ongoing	Ongoing
	Performance- Adults The Committee requested that officers bring back a report on performance overall based on the style of report that the previous Children, Young People and Education Scrutiny Committee used to receive on key priority indicators to give this committee an option to consider and agree what priority information they wish to see	Officers informed and will prepare information for inclusion with the next Performance reports.	Stacy Curran	Ongoing	Ongoing

Scrutiny - Actions and Referrals Update

	reported to them on a regular basis				
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Meeting Date	Minuted Action / Referral / Request	Progress Update	Officer	Target / Completion Date	Completed / On-going
5 th October	Autism Strategy to be presented to Committee earlier in the FWP	Amended in FWP and requested from officers	Stacy Curran/Andrew Jarrett	Ongoing	Ongoing
	Children's Services Staff Survey to be added to the FWP for January	Added to FWP	Stacy Curran	Complete	Complete
	Scrutiny of Direct Payments to be considered at a future meeting of the Committee	The governance and scrutiny arrangements of Direct Payments has been requested from Officers and upon receipt the best way to present this information to Members will be considered	Stacy Curran/Andrew Jarrett	Ongoing	Ongoing
	That the Committee continue to monitor and scrutinise NPT's involvement with the Safeguarding Children's Board	Annual report considered by committee	Stacy Curran/Director SCHWB	Ongoing	Ongoing
	Workforce chart of the Community Resource Team requested	Requested from officers and will be circulated via email to Members	Stacy Curran/Andy Griffiths	Ongoing	Ongoing

Scrutiny - Actions and Referrals Update

	Report completed by Community Resource Team in Hospitals requested to be brought to a future meeting of the Committee	Requested from Officers and will be added to FWP	Stacy Curran/Andy Griffiths	Ongoing	Ongoing
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Meeting Date	Minuted Action / Referral / Request	Progress Update	Officer	Target / Completion Date	Completed / On-going
2 nd November	A report by the end of the financial year detailing what the MAPPS remit is be submitted.	Requested from Officers	Andrew Jarrett	Ongoing	Ongoing
	A report on the different workstreams of the Integrated Autism Service be brought to Committee	Requested from Officers	Andrew Jarrett	Complete	Complete
	The definition of the word 'frail' is and will circulate to Members via email.	Requested from Officers	Ian Oliver	Ongoing	Ongoing
	A Strategic Plan will be brought to the next meeting for Members	Requested from Officers	Angela Thomas	Ongoing	Ongoing

Scrutiny - Actions and Referrals Update

	consideration which will include what is available and where the gaps are of provision in relation to 3 rd Sector Brokerage.				
	The Commissioning Strategy for Care Homes for Older People 2016-2025 and the local Implementation Plan for Neath Port Talbot Council was approved subject to elements of the implementation plan being brought back retrospectively to Members for their continued information and ongoing monitoring.	Requested from Officers	Angela Thomas	Ongoing	Ongoing

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